



"We believe that we are accountable
to our customers, co-workers, suppliers,
agents, owners, community and environment."
Statement of Beliefs

Meeting all *your needs*

Within each phase we have identified the foundation blocks on which our consulting activities are built and by which our performance can be assessed.

PRE-IMPLEMENTATION

You need:

- (i) an understanding of the nature of the problem
- (ii) identification of the appropriate technology
- (iii) a plan identifying how technology will realise your business objectives;

We provide:

- (i) problem resolution analysis
- (ii) requirements definition
- (iii) Return on Investment (ROI) analysis
- (iv) strategic IT planning

IMPLEMENTATION

You need:

- (i) to have the project managed and co-ordinated
- (ii) to have your management and staff function efficiently during the transition and implementation periods

We provide:

- (i) executive project management
- (ii) core project management
- (iii) change management services

POST-IMPLEMENTATION

You need:

- (i) to have someone looking over your shoulder while the organisation switches from a manual to electronic mode
- (ii) to have the Systems monitored.

We provide:

- (i) project monitoring
- (ii) supplemental training
- (iii) support services